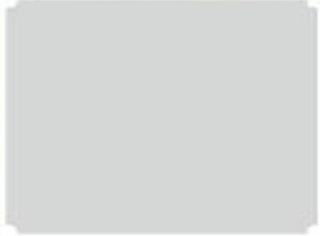


Staffs Role in Quality of Care



Staffing Effects Quality



Happy Staff = Happy Residents

- Team Approach
- Not Only Appreciation
- Career Advancement
- Education
- Contracts

Root Cause It: Staff Satisfaction



- [Four Steps Leaders can take to increase joy in work](#)

IHI 4 Steps Leaders can take to increase joy in work

- 1. Ask Staff, “What Matters to You?”**
- 2. Identify unique impediments.**
- 3. Commit to a systems approach.**
- 4. Use improvement science.**

- [QI Team Member Work Styles Inventory Worksheet](#)

TEAM BUILDING

- Surround yourself with the quality people you are wanting your quality measures to reflect
- Team Huddle Activities to Glue your Resources together
- Collaboration means action
- Listening to input and ideas- Comment Box
- Reward, Incentivize
- Create the C-Environment
 - Culture
 - Connections
 - Comfort
 - Caring



- How do you create staff satisfaction?

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